

Crossroads Community Hub

Winter Newsletter



Merry Christmas

December is a very exciting month, filled with songs, glitter, sparkles, and merriment! As we count down to Christmas, we've been decorating bauble biscuits, creating pinecone Christmas trees, making colorful paper chains and Christmas cards, and working on the *12 Days of Christmas* display.



Upcoming Events



Friday 13th December

We will be having our annual Christmas party with Christmas themed activities as well as a Christmas dinner with all the trimmings.

Friday 20th December

Christmas Carols and Mince Pies!
We will be joined by the ladies from Sing Rock Dementia Choir to perform Christmas Carols.



Dates For Your Diary

**Day Centre Closed
for Christmas**

**Wed 25th December
Thurs 26th December**

**Day Centre Closed
for New Years Day**

Wed 1st January



Meet the Team



Theresa Polan
Wednesday



Lizzy Carey
Thursday & Friday



Denise Chadwick
Wednesday, Thursday & Friday



Barbara Hemmings **Sarah Goldsmith**
Wednesday & Friday Wednesday



Compliments & Complaints

Crossroads Caring for Life aims to provide a high-quality, responsive, user-led service. In order to do this, we need to take account of the views and wishes of those we are here to help. We welcome every opportunity to monitor and improve our service and having “compliments and complaints” procedure for resolving complaints and receiving compliments is a way of helping us to do so. If you wish to comment about our service, whether positively or negatively, we will be pleased to hear from you.

You can make a comment or complaint either in person, by telephone or in writing. A friend or relative can help you to do this if you wish, or you may prefer that a member of staff writes your views down for you. Your complaints should be acknowledged within 3 working days and resolved within 28 working days.



DAYCENTRE SPACES AVAILABLE

Wednesday
10.00-16.00
Full Day Session £45

Thursday
10.00-14.00
Half-Day Session £25

Friday
10.00-16.00
Full Day Session £45